

MIDLANDS PARK HOTEL

The Midlands Park Hotel is Currently Recruiting for Accommodation Assistants.

The Midlands Park Hotel is growing from strength to strength and is excited about re-opening our doors to create incredible experiences for our guests.

Why Work at the Midlands Park Hotel?

Our mission is.

We will relentlessly focus, in equal measures, on creating a caring environment for each other; while we deliver exceptional care and experience for our guests.

The Hotel greatly invests into our team to ensure that they are an employer of choice in the area. Over the past year employees have been promoted in all departments within the hotel and there has also been investment in training courses in areas such as Management Training, Supervisory Management Training and Customer Excellence with Failte Ireland to name a few.

The Perks of the Job?

- Free membership to our wonderful Leisure Centre and 22m Pool.
- Career Progression and Development.
- Free Meals on Duty
- QQI accredited Training and Development
- Employee Engagement Events – Xmas Party, Summer Drinks, Quiz Nights, etc.
- Educational Assistance.
- Reward Scheme for Team Members.
- Recognition - Employee of the Month
- Employee Voice – All Levels of Lean Management Training.
- Uniform provided.
- Staff Room Rates in our Sister Property the Riverside Park Hotel

Job Description

Job Title	Accommodation Assistant
Department	Accommodation
Reports to	Accommodation Manager, Accommodation Supervisor

Purpose

To ensure that all guestrooms, public areas, and bars are serviced to the agreed presentation and high standards of the Hotel, throughout the day and evening. To live to and embody the values, mission, vision, and purpose of the Midlands Park Hotel.

Responsibilities

- Enable the hotel to provide exceptional guest care in a safe, friendly manner.
- Work with a team to deliver high standards of cleanliness and hygiene.
- Be able to perform in a fast-paced environment, which will require high turnaround times.
- Be able to work by yourself without direction or in a team supporting your colleagues.

Main Duties

- To live to and embody the Midlands Park Hotel Vision, Mission and Values.
- To strive to achieve the Midlands Park Hotel competencies.
- To ensure that all rooms, public areas, and bars receive service to the agreed standard.
- To ensure all public areas receive the evening service required on an ongoing basis.
- To inspect carpets, fabrics, furnishings, and fittings daily to check they are clean and in good repair.
- To ensure that VIP rooms receive special attention gifts, flowers etc.
- To establish and maintain good working relations with all the other employees of the department.
- To ensure the correct standards of hygiene, appearance and behaviour are adhered to.
- To be fully aware of and adhere to fire precautions and fire evacuation procedures.
- To wear the appropriate uniform, and to adhere to dress and appearance standards.
- To ensure guest corridors and pantries are always clean and tidy.
- To take reasonable care to ensure own health and safety and the health and safety of others.
- To report any physical condition that is deemed unsafe or potentially unsafe.
- To assist with any other reasonable duties as directed.

**If you would like to join our team, please email your CV to
hr@midlandsparkhotel.com.**