

MIDLANDS PARK HOTEL

Job Description

Position Title: Barista

Reporting To: Restaurant Manager/ Manager on Duty

Job Purpose:

The Barista for the Midlands Park Hotel must be energetic, positive and thrive in a fast-paced environment. This role requires a high level of energy and communication to deliver award winning levels of service effectively and efficiently to our fabulous guests. The position will require the Barista being comfortable standing for long periods of time, working in a fast-paced environment and managing a busy shift whilst engaging with our team.

To ensure that the Coffee Dock area is always maintained to the highest level of cleanliness. To ensure that all items are presented to exceptional standards.

Main Duties

- Live to and embody the values of the business
- Demonstrate and promote our Vision, Mission and Values
- Achieve the Midlands Park Hotel Competencies
- To use effective communication within your team

Duties & Responsibilities:

- Preparing and serving hot and cold drinks such as coffee, tea, artisan, and speciality beverages.
- Cleaning and sanitising work areas, utensils, and equipment
- Cleaning service and seating areas
- Describing menu items and suggesting products to guests
- Servicing customers and taking orders
- Ordering, receiving, and distributing stock supplies
- Receiving and processing customer payments
- Great communication skills
- A happy, caring personality
- Customer service skills and knowledge
- High level of attention-to-detail
- Good level of literacy and numeracy
- Enthusiasm to develop your skills and knowledge
- Adaptable to change and willing to embrace new ideas and processes
- Ability to work unsupervised and deliver quality work
- Positive and approachable manner
- Team player qualities